



Diligent Governance Cloud

Powering modern governance for leading organizations.

Why Diligent?

Diligent empowers organizations to leverage governance as a competitive advantage. Diligent Governance Cloud is the only platform that offers a comprehensive suite of integrated modern governance applications, delivering cutting-edge user experience, proven security and focused intelligence to meet the demands of the boardroom and beyond. Diligent is backed by an industry-leading security team and award-winning support that users have trusted for over a decade.

- ▶ **16K** Clients
- ▶ **650K** Users
- ▶ **50%** Fortune 1000
- ▶ **98%** Client Retention Rate
- ▶ **1000+** Employees
- ▶ **\$20m** in 2018 R&D spend
- ▶ **300+** companies have switched to Diligent from our competitors

"Let's be honest, we would not be allowed to bring a tool like Diligent into Barclays unless the security was like Fort Knox."

Roy Surace

Senior Technology Partner,
Head Office Functions



We are relentlessly dedicated to customer performance.

Unlimited 1:1 training and award winning 24/7/365 support

Diligent's custom implementation plan is crucial to ensure widespread adoption across your board. We will provide individual training either onsite or virtual, depending on your board directors' preferences. This is included at no additional cost. In addition, users can speak with a live support representative on the phone within 4 rings, day or night. This gives our users the peace of mind that we will always be there to help with any issues, especially before or during a board meeting.

Awards



Gold Stevie for Customer Service Team of the Year



Gold Stevie for Customer Service Department of the Year – Computer Software – 100 or More Employees



Silver Stevie for Customer Service Department of the Year



Silver Stevie for Contact Center of the Year (Up to 100 Seats) – Technology Industries



Silver Stevie for Customer Service Department of the Year – Computer Software



Silver Stevie for Front-Line Customer Service Team of the Year – Technology Industries



Bronze Stevie for Innovation In Customer Service



Best Enterprise Governance Management Provider in The European Global Banking & Finance Awards



NACD Directorship 100 List – Honoree Brian Stafford



Inc 5000 list - One of the fastest-growing private companies



Diligent is the only truly integrated platform to power modern governance practices

Global Compliance Integrated with Diligent Boards

Automatically send meeting minutes to Diligent Entities (formerly known as Blueprint), the industry-leading entity and compliance management solution, integrated with Diligent Boards. Access entity and subsidiary-related information to include in board documents and resources.

Electronic Voting & Resolutions

Vote electronically on resolutions and action items from anywhere in the world on any device, with results viewable in real time. Administrators can collect signatures, vote with or without comments, and elect anonymous votes without ever going through the frustration of signatures appearing in the wrong place on the page.

True Mobile Secure Communication

Communicating via email or external apps is easy and convenient, but it puts company information at significant risk. Diligent Messenger seamlessly integrates with Boards allowing your executives and directors to communicate in real time about critical topics in an uncluttered channel. Administrators have full control over message retention or message deletion depending on the organization's policies.

Minute-taking and Action Items

Minute taking is a crucial component of good governance. However, it is often an arduous process that can be unsecure and manual. With Diligent Minutes, Corporate Secretaries can create minutes, embed actions items, delegate tasks and track their progress, export/print meeting minutes, and record meeting attendance all within Diligent's secure ecosystem.

Questionnaire Solutions to Complete D&O Requirements and Conduct Board Evaluations

Diligent's questionnaire solutions streamline the distribution and collection of D&O and board evaluations. With premium questionnaires, administrators can prefill responses, attach documents, track red-lines, link appendix items and define terms, and include complex table questions. With Diligent Evaluations, administrators can quickly pull analytic reports and visual charts that analyze responses right in Diligent Boards.

Benchmarking and Succession Planning

Diligent's Nominations feature allows users to benchmark the diversity and composition of their company's board to that of their peers, and helps to proactively mitigate reputational risks or governance gaps. Finding candidates with necessary diversity for succession planning is a breeze as thousands of director biographies will be at your fingertips, and you are able to filter by categories such as industry, gender, and experience standards.

Integrated Insights & Analytics included with Diligent Boards

We use Artificial Intelligence to track the most important news stories related to your company and industry. Curious board members require a constant information flow in between meetings in order to participate, engage and ask the right questions. However, it is time consuming to login, check and filter multiple sources for content. Within the Diligent Boards app we have aggregated news and content from the most reputable industry sources to provide only the most relevant information, combined with a sentiment score to help analyze risks and opportunities.

Secure Solutions to Support the Complete Board Meeting Lifecycle

Diligent Secure File Sharing facilitates not only document sharing, but the secure collection and organization of documents across multiple contributors (both internal and external) to include in board-related and sensitive executive meetings and M&A deal flow. When integrated with Diligent Secure Meeting Workflow and Diligent Boards, it enables the ability to add secure formal workflow management, access controls and implement secure communications to help secure and streamline the board meeting preparation process.



Unique user experience designed with input from customers

Universal Keyword Search

Diligent's robust searching capability allows users to search through every document that resides in the application, beyond just the titles, regardless of its native format, example being a PDF or Microsoft Word. Keywords are highlighted in yellow so they can easily be seen and sorted through. This eliminates the need for staff to bring past meeting books or minutes to reference during meetings and maintains discussion momentum, driving better and faster decisions.

Retention of Notes and Annotations

No more frustration associated with updating a book and risking your Directors losing their notes. Diligent supports full retention of Director's notes and annotations with Note Saver, even after an administrator changes a document.

Simple User Management

Diligent allows administrators to easily manage user and group permissions to ensure board members are only seeing the materials for which they are privileged to see. Control access on the committee, book, tab or document level. Differentiated 2-factor authentication that gives the board the security they need without the weakness and unreliability globally of text messaging.

Create Custom Agendas in Minutes with Agenda Builder

Create and link agendas automatically with Diligent based on the unique tab structure of your board book. When items move around, as they tend to do, your agenda and existing hyperlinks update in real-time. Add presenter names, times for each item and descriptions. Do you have Directors who prefer your current agenda format? You can always upload that into Diligent.

Consistent Online/Offline Interface

Diligent provides one interface for users to access materials both online and offline, making it more of a seamless experience than having to search through and manage a "Briefcase" to find offline documents. In addition, users can still read a partially synced meeting book so that they can start working immediately. Clients are delighted that large files upload quickly and formatting is identical to retain the formatting of the source files.

Update History for Board Members

Last minute changes to documents are unavoidable. At times, it's imperative for Directors to understand what has changed since the last time they reviewed their materials. Update History allows the flexibility of providing discreet or descriptive notifications to Directors as to the specific items that have changed so they come to their meeting prepared. Only the specific pages that changed require downloading, rather than the entire book, which happens within seconds and allows meetings to start on time.

Since creating the first ever board portal in 2001, Diligent has expanded to meet the ever-changing needs of governance. With increasing R&D investments every year, which in most cases is more than any other player's annual revenue, only Diligent is equipped to solve your data inefficiencies, vulnerabilities and silos that exist in your governance model today and in the future. At every turn, customer feedback has been the guiding force behind the products we build and improve.



For more information or to request a demo, contact us today:

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