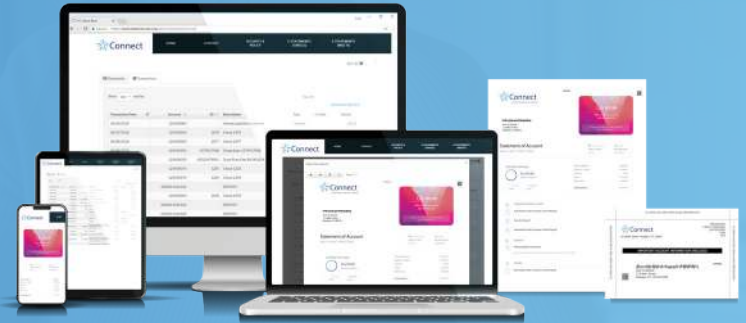


Connecting you to your customers

HC3 connects over 650+ financial institutions to their customers with our bank statement solutions. By outsourcing bank statements with HC3, financial institutions leverage document design, digital delivery, and print delivery. Our clients make a statement that better reflects their brand with these offerings.

While our clients make a statement with HC3 solutions, we earn and retain clients through our ability to optimize internal workflows, be a trusted partner, and grow with our clients.

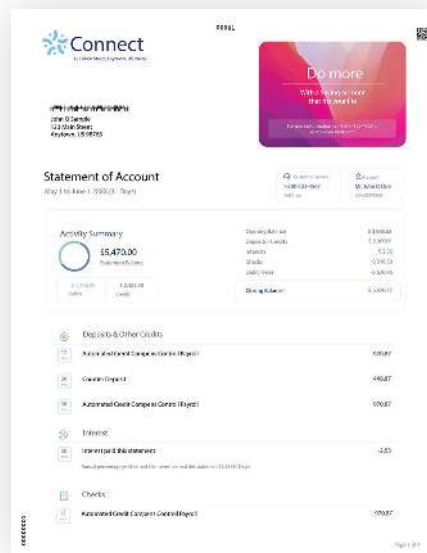


Enhanced statement

Connecting intuitive design to an elevated brand experience.

We design customer communications, like bank statements, that both reinforce your brand identity and communicate key financial data. Our innovative bank statement redesign allows for:

- On demand color printing alleviates pre-printed custom paper
- Vibrant color to enhance visual identification
- Clear customer focal points with the use of icons/ images
- Account summary to highlight key data and enhance readability
- Single line transaction detail
- Managed whitespace area(s) for marketing messages
- Data hygiene standardization
- Address hygiene



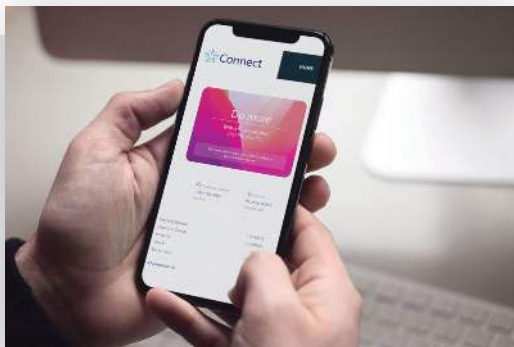
Additional solutions



Smart campaign manager



Mobile payments



Digital delivery

Connecting statements to a cohesive digital experience.

HC3's eStatement solution is easy to enroll, access, and engage with, while also providing a statement designed with a digital experience in mind. With HC3's digital statement interface the customer can intuitively navigate through various document types, search transaction history, and manage their document repository.

- Single Sign-On or API integration to provide seamless experience with digital banking
- Flexible enrollment to drive adoption
- Preference management
- Responsive design for mobile devices
- Granted proxy access
- Search and filter capabilities
- Individual or bulk document or transaction download
- Transaction search across all documents and accounts
- Email notifications
- Text notifications
- Notifications with targeted messaging

Print and Mail Delivery

Connecting statement outsourcing to growth.

Our clients reduce material and postage costs by outsourcing their bank statements and notices with HC3. Files are processed and mailed quickly, ensuring your consumers receive their bank statements and notices in a timely manner.

HC3's Birmingham facility is a certified detached mail unit of the United States Postal Service, meaning your customers' mail is in the mail stream as soon as it leaves HC3's facility. This also allows you to take advantage of our presort postage rates, providing you with a greater cost savings.

PVS system

- HC3 employs a high-tech Physical Viewing System (PVS). Document-specific data is barcoded onto each piece of a mailing. Multiple high-speed cameras then count, scan and audit the mail pieces as they are folded and inserted for letter and flat packages. The PVS system immediately stops the insertion process if a mismatch occurs, ensuring complete document integrity.



Additional solutions



Double postcard



Open window envelope



Mail tracking



Return mail

HC3 Connect

Connecting you to customer insights.

With that comes the ability to access job tracking, reporting, and client ticketing. If you leverage our document repository and access to our Smart Campaign Manager, they are available through this interface.

Through HC3's administrative interface, the internal FI user can perform system configurations for customer service, research and dashboards, oversight functions and audit tracking.

- Active directory
- Access configurable role-based permissions
- Manage FI internal user access
- Sub-organization options for granular permissions
- FI user and customer audit trails
- Transaction search across all documents and accounts
- Access job tracking for print and digital workflows
- Link to client ticketing
- Link to Smart Campaign Manager
- Notification management
- Document archive and retrieval tool
- Custom reporting
- Options for long term storage
- Track customer digital enrollment statistics



Book a Meeting with Me.

